



BSH HOME APPLIANCES CASE STUDY

C2P - Helping BSH to Achieve Transparency

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The focus of my role is to support product conformity at BSH Home Appliances, helping to achieve maximum market access with minimum required product specifications. I define the corporate rules about product conformity and ensure its implementation across our IT systems.

Our Challenges

BSH continues to grow globally and our product offerings broadens, and consequently, the breadth and depth of regulatory requirements that we need to adhere to also grows. As an organization, it is important to us to have access to the full regulatory landscape affecting us, for both proposed and in force legislation.

How BSH uses C2P

We chose to work with C2P, the compliance knowledge management platform, a couple of years ago because of the global reach of its research team and international network of knowledge partners. The fact that it offered a one-stop solution was also key in the decision. C2P helps us to achieve transparency across our organization. For example, if a local representative is assessing technical legislation and believes a new requirement is necessary, we can easily validate the need. Our team uses functionality such as regulatory alerts, relevance assessments, task management, sharing regulations, research, reporting, and the Ask our Experts function.

Advantages of using C2P

- **Content Structure:** in C2P, regulations are presented in an easy to read format allowing our team to easily assess whether a piece of regulation is relevant to them. This includes elements such as summaries; what's in scope including products, requirement types, topics and materials and substances; key dates; attachments; amendments; and news and analysis
- **Ask our Experts:** this service enables our experts to quickly verify questions in relation to regulatory requirements
- **Implementation:** as part of our onboarding process, we received great support in bedding C2P into our compliance processes. We also have the ongoing opportunity to feed into C2P's technology roadmap, ensuring the platform keeps evolving to closely support industry needs
- **Responsiveness:** The newly proposed and changing regulations are entered into C2P in a timely and comprehensive manner, ensuring our team is always up-to-date

About BSH

BSH Home Appliances is one of the world's leading home appliance companies and the largest home appliance manufacturer in Europe. With an extensive portfolio of 14 brands, BSH manufactures appliances for a wide range of consumer needs. Alongside the global brands Bosch, Siemens, Gaggenau and Neff, the brand portfolio also includes local brands such as Thermador, Balay, Coldex, Constructa, Pitsos, Profilo, Ufesa and Zelmer, as well as the Label Brands Junker and Viva.

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